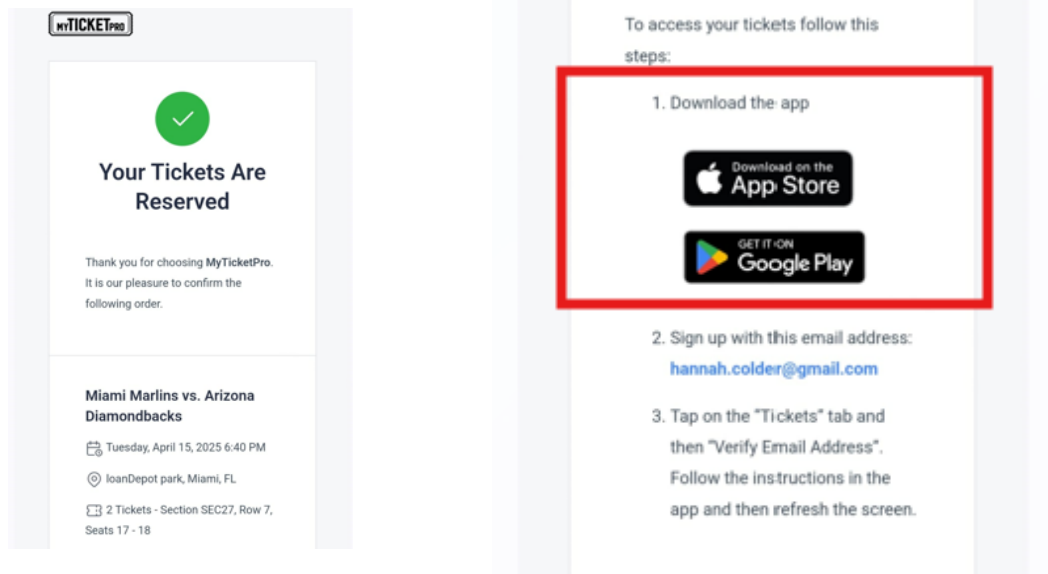


1. **Your confirmation voucher is NOT your ticket.** Your tickets and instructions on how to accept and access your tickets will be sent directly to the email address you provided during the booking process.
2. Once you've bought your tickets at Civitatis.com, you'll receive an **email from MyTicketPro** (confirmation@myticketpro.app). Your seats will be assigned to you as soon as you book. You'll receive an email confirmation within 24 hours. To access your tickets for this event, you'll need to **download the Ticketmaster app on your phone**, available on the App Store or Google Play Store.



3. **Sign up for Ticketmaster.** If you don't have an existing Ticketmaster account, you will need to quickly sign up for one by completing the fields on the sign up screen. You will receive another email to confirm your new account and then you're ready to go.

Your All-Access Pass

This is it — millions of live events, up to the minute alerts for your favorite artists and teams and, of course, always safe, secure ticketing.

Sign Up

Already have a Ticketmaster Account? [Sign In](#)

Email

Password SHOW

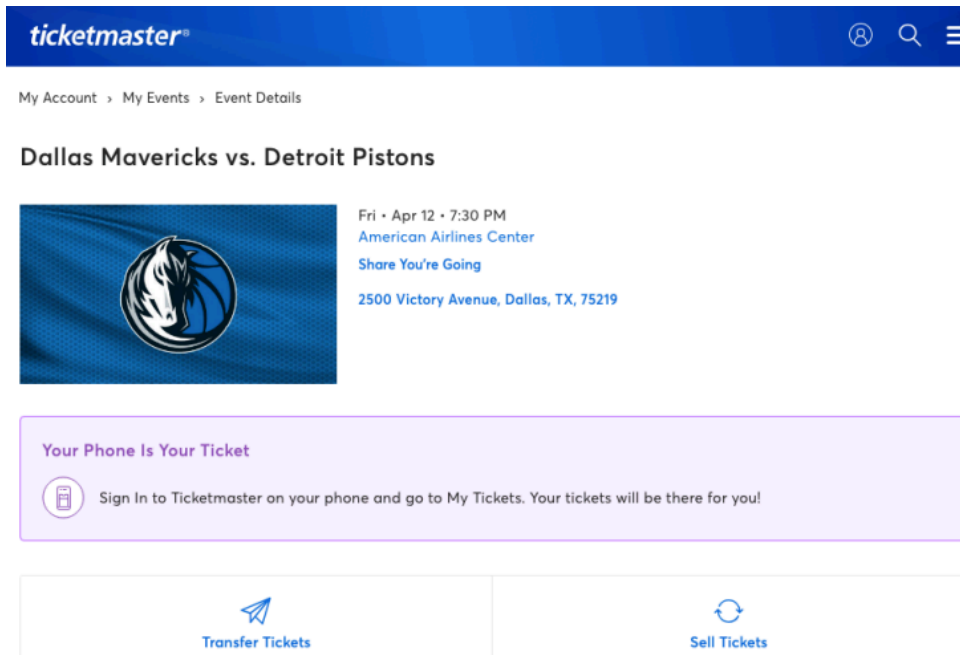
First Name Last Name

Country of Residence Zip/Postal Code

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4. **Access Tickets.** Now that you've accepted your tickets, in the "My Events" menu of your Ticketmaster account (visible in the app and on your mobile browser), you will be able to see and access your ticketing for entry into the event.



5. **Present Ticket at Venue.** Now that you are able to access your mobile ticket, load this up via your Ticketmaster account in either the Ticketmaster App or your mobile browser while at the venue for scanning and access into the event. You can also add this to your Google or Apple Wallet for easy access at the time of entry. All venues that use mobile ticketing have Free WiFi available at the gates, so you will be able to access your ticketing at any time while at the venue.

